



The Pirate Castle

Covid-19: Guidelines for Visitors

Our priority remains the health and wellbeing of our participants, staff, volunteers and visitors. We are therefore committed to ensuring that Pirate Castle is as safe an environment as is possible and that we all continue to help suppress the spread of the Covid-19 virus. We will take all reasonable precautions against the Covid-19 virus and act in accordance with our Duty of Care to all concerned at all times. We will also ensure that we act in accordance with all relevant legislation and government guidance in this area. However, all visitors to The Pirate Castle should understand that the risk of Covid-19 transmission cannot be completely eradicated.

All visitors must adhere to the following guidelines at all times whilst on the premises:

General

- Any visitor (or anyone in their household) diagnosed with Covid-19 or displaying any Covid-19 symptoms within the last 14 days (a new, continuous cough; a high temperature (37.8C or above); a loss of, or change in, your normal sense of taste or smell), **must not** come to The Pirate Castle. In these circumstances, they should follow Government/NHS guidance on self-isolation and not return until after a negative test result or the advised period of self-isolation.
- Anyone who has been told to self-isolate, or anyone living in the same household as someone self-isolating, **must not attend** The Pirate Castle.
- Any visitor considered extremely vulnerable to Covid-19 and/or has been advised to shield should not come to The Pirate Castle.

In the building

- On arrival, all visitors must remain outside The Pirate Castle until let in a member of staff. Visitors should remain at a 2m distance from others whilst waiting outside.
- A temperature check will be taken on arrival by a member of staff.
- If any visitor is displaying any symptoms of Covid-19 on arrival, they will not be permitted to enter the building and should return home and follow NHS/Government guidance (self-isolating, calling 111 for advice, booking a Covid-19 test).
- On entry, all visitors must sanitise their hands. Hand sanitiser is available throughout The Pirate Castle.
- **Test & Trace:** to comply with the NHS Test & Trace legal requirements, all visitors must either register their attendance via the NHS Test & Trace app QR code on display in the entrance lobby or complete the GDPR-compliant sign-in/out book on arrival/departure.
- Face masks/coverings must be worn at all times when inside the building. Hands should be sanitised/washed before and after putting masks/coverings on or removing them.
- Visitors should maintain 2m physical distancing inside the building.
- Visitors should follow the one-way system at all times.
- Only one person should use the lift at any time.
- Visitors **must not come up to the private/office areas without permission**, and follow the 1m+ distancing guidelines within the private/office areas of the building where 2m distancing is not possible. Mitigations include wearing masks/face coverings and/or not facing each other directly whilst within 2m of each other, and regular hand washing.